

International Student and Scholar Services (ISSS)
Global Education Office (GEO)
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 Albuquerque, NM 87131-0001
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Helpful UNM Resources and Websites

FOR HELP WITH	CONTACT/REFERENCE
Academic Help <ul style="list-style-type: none"> • Understanding how your course will be taught (online, hybrid, etc.) • Academic Support services • UNM Library Services • UNM Canvas (Learning Platform) 	Schedule of Classes: Class delivery types (Instruction Meeting Types) and full list of course offering for the current semester. https://schedule.unm.edu/ Center for Teaching and Learning (CTL): https://ctl.unm.edu/ UNM University Libraries: https://library.unm.edu/ UNM Canvas: https://canvas.unm.edu
Academic Issues <ul style="list-style-type: none"> • Understanding degree requirements • Trouble with your professor • Changing majors • Requirements for graduating 	Academic Advisor / Department <i>Contact an ISSS advisor if you cannot get help from your academic advisor, or if you change your program or think you may need to drop a course.</i> International Admissions at GEO can answer questions about credit transfer, Amigo Scholarship and transcripts.
Details About a Specific Course <ul style="list-style-type: none"> • Late assignments • Can't understand a lecture • Questions re collaborating with other students/Using AI 	Contact Your Course Professor or Department
Graduate Student Resources <ul style="list-style-type: none"> • Consultations, workshops, and academic support • Graduate degree pathways, academic integrity, and funding opportunities • Graduate student assistantships 	Center for Teaching and Learning (CTL): Consultation for student paper and research projects, workshops, and other graduate student resources https://ctl.unm.edu/ Graduate Studies Office: https://grad.unm.edu/home/ Graduate Student Assistantships: https://oap.unm.edu/graduate-student-assistantships/assistantship-opportunities2/assistantship-opportunities.html
Community Activities <ul style="list-style-type: none"> • Lobo Friend Program (GEO) • International Student Social Events • Trips 	Lobo Friend: https://iss.unm.edu/programs-events/lobo-friends.html Calendar of events: https://iss.unm.edu/programs-events/calendar-of-events.html OR Subscribe to the ISSS Team , UNM Global Community Facebook group , or UNMGlobal Instagram Recreational Services Getaway Adventures: https://recservices.unm.edu/outdoor-adventure-center/getaway_adventures.html
Employment Permission <ul style="list-style-type: none"> • Work On campus: Student employment- international students are not eligible for “work study only” jobs (Graduate can apply for assistantships, see above) • Work off campus 	GEO – Work Rules for international Students: https://iss.unm.edu/students/work/work-and-rules.html On campus hourly jobs: https://unm.csod.com/ux/ats/careersite/18/home?c=unm&cfdd[0][id]=255&cfdd[0][options][0]=1917 Student without SSN: Complete application procedures AFTER you get a job: https://iss.unm.edu/assets/documents/working-on-campus.pdf <i>Contact Career Services https://career.unm.edu/ regarding off campus job/internship search information.</i>
U.S. Federal Income Tax Issues	About tax taken from your pay: Payroll, intlpay@unm.edu or https://payroll.unm.edu/ About tax on scholarships/awards: Taxation, tax@unm.edu or http://taxation.unm.edu/ About tax filing for non-residents: Global Education Office (GEO) https://iss.unm.edu/students/taxes/compliance.html
Off-Campus Housing Listings	UNM Off-Campus Housing: http://och.unm.edu/

On-Campus Housing <ul style="list-style-type: none"> • Problems with dorm room • Problem with roommate • Safety Concerns 	Student Housing: Information about accommodations for prospective and current residents: http://housing.unm.edu/ Residence Life: Personal issues e.g., problems with your room or roommate, safety concerns, etc., contact your Resident Advisor (RA)
Airport Pickup, Temporary Homestay, Apartment Finding Help, and Home Groups	International Students Inc. welcomes you to Albuquerque by offering several free services provided by ISI volunteers. Students must submit a completed Service Request form two weeks in advance of their expected arrival date. https://www.isiabq.org/services.html
Medical Problems and Health Insurance <ul style="list-style-type: none"> • Information about health insurance • If you get sick • UNM Health Center 	Student Health & Counseling (SHAC): http://shac.unm.edu/ Health Insurance: Health Insurance requirements: https://iss.unm.edu/students/health-care-and-insurance/health-insurance.html
Personal/Adjustment Problems	Counseling Services: http://shac.unm.edu/services/mental-health/index.html or International Advisor (GEO): https://iss.unm.edu/contact-iss/contact-iss.html
Change to Another US School	International Advisor (GEO): Speak to an ISSS advisor during drop-in hours, email iadvisor@unm.edu or set up an appointment at https://iss.unm.edu/contact-iss/contact-iss.html You will need to upload an admission letter from the new school and complete the leaving information in your <i>mygeo</i> portal.
Visa and Travel Issues	International Advisor (GEO): Web info at: https://iss.unm.edu/students/immigration-travel/travel-requirements.html Speak to an international advisor during drop-in hours, email iadvisor@unm.edu , or set up an appointment at https://iss.unm.edu/contact-iss/contact-iss.html
Admission, Bursar, Registration	The “One Stop”: https://onestop.unm.edu/
Campus Addresses and Phone Numbers	University On-line Directory: http://directory.unm.edu/ Log in with your net ID to find someone by name, department or email. UNM Departmental Listing: http://www.unm.edu/depart.html