<table>
<thead>
<tr>
<th>FOR HELP WITH</th>
<th>CONTACT/REFERENCE</th>
</tr>
</thead>
</table>
| **Academic Help** | Schedule of Classes: Examples of class delivery and full list of course offering for the current semester. [https://schedule.unm.edu/](https://schedule.unm.edu/)  
Center for Academic Program Support (CAPS): [https://caps.unm.edu/](https://caps.unm.edu/)  
UNM University Libraries: [https://library.unm.edu/](https://library.unm.edu/)  
UNM Canvas: [https://canvas.unm.edu](https://canvas.unm.edu) |
| - Understanding how your course will be taught (online, hybrid, etc.)  
- Academic tutoring and academic services  
- UNM Library Services  
- UNM Canvas (Learning Platform) | 
| **Academic Issues** | Academic Advisor / Department  
Contact an international advisor if you cannot get help from your academic advisor, or if you change your program or think you may need to drop a course.  
International Admissions at GEO can answer questions about credit transfer, Amigo Scholarship and transcripts. |
| - Understanding degree requirements  
- Trouble with your professor  
- Changing majors  
- Requirements for graduating | 
| **Details About a Specific Course** | Contact Your Course Professor or Department |
| - Late assignments  
- Can’t understand a lecture  
- Questions re collaborating with other students | 
| **Graduate Student Resources** | Center for Teaching and Learning (CTL): Consultation for student paper and research projects, workshops, and other graduate student resources [https://ctl.unm.edu/](https://ctl.unm.edu/)  
Graduate Studies Office: [https://grad.unm.edu/home/](https://grad.unm.edu/home/)  
Graduate Student Assistantships: [https://oap.unm.edu/graduate-student-assistantships/assistantship-opportunities2/assistantship-opportunities.html](https://oap.unm.edu/graduate-student-assistantships/assistantship-opportunities2/assistantship-opportunities.html) |
| - Consultations, workshops, and academic help  
- Graduate degree pathways, academic integrity, and funding opportunities  
- Graduate student assistantships | 
| **Community Activities** | Lobo Friend: [https://isss.unm.edu/programs-events/lobo-friends.html](https://isss.unm.edu/programs-events/lobo-friends.html)  
Calendar of events: [https://isss.unm.edu/programs-events/calendar-of-events.html](https://isss.unm.edu/programs-events/calendar-of-events.html)  
OR Subscribe to the [ISSS Team, UNM Global Community Facebook group](https://www.facebook.com/UNMGlobalCommunity/), or UNMGlobal Instagram  
Recreational Services Getaway Adventures: [https://recservices.unm.edu/outdoor-adventure-center/getaway_adventures.html](https://recservices.unm.edu/outdoor-adventure-center/getaway_adventures.html) |
| - Lobo Friend Program (GEO)  
- International Student Social Events  
- Trips | 
| **Employment Permission** | GEO – Work Rules for international Students: [https://isss.unm.edu/students/work/work-and-rules.html](https://isss.unm.edu/students/work/work-and-rules.html)  
On campus hourly jobs: [https://ummm.csod.com/ux/ats/careersite/18/home?c=unm&cfdd[0][id]=255&cfdd[0][options][0]=1917](https://ummm.csod.com/ux/ats/careersite/18/home?c=unm&cfdd[0][id]=255&cfdd[0][options][0]=1917)  
Student with SSN: [http://stuemp.unm.edu/](http://stuemp.unm.edu/)  
Student without SSN: Please see GEO advisor for application letter  
Contact Career Services [https://career.unm.edu/](https://career.unm.edu/) regarding off campus job search information. |
| - Work On campus: Student employment/Work Study - international students are not eligible for “work study only” jobs (Graduate assistantships, see above)  
- Work off campus | 
| **U.S. Federal Income Tax Issues** | About tax taken from your pay: Payroll, intlpay@unm.edu or [https://payroll.unm.edu/](https://payroll.unm.edu/)  
About tax on scholarships/awards: Taxation, tax@unm.edu or [http://taxation.unm.edu/](http://taxation.unm.edu/)  
About tax filing for non-residents: Global Education Office (GEO) [https://isss.unm.edu/students/taxes/compliance.html](https://isss.unm.edu/students/taxes/compliance.html) |
| **Off-Campus Housing** | UNM Off-Campus Housing: [http://och.unm.edu/](http://och.unm.edu/) |
| **On-Campus Housing** | Student Housing: Information about accommodations for prospective and current residents: [http://housing.unm.edu/](http://housing.unm.edu/)  
Residence Life: Personal issues e.g., problems with your room or roommate, safety concerns, etc., contact your Resident Advisor (RA) |
| - Problems with dorm room  
- Problem with roommate  
- Safety Concerns | 
<p>| <strong>Airport Pickup, Temporary Home-stay, Apartment Finding Help, and Home Groups</strong> | International Students Inc. welcomes you to Albuquerque by offering several free services provided by ISI volunteers. Students must submit a completed Service Request form two weeks in advance of their expected arrival date. <a href="https://www.isiabq.org/services.html">https://www.isiabq.org/services.html</a> |</p>
<table>
<thead>
<tr>
<th>Medical Problems and Health Insurance</th>
<th>Student Health &amp; Counseling (SHAC): <a href="http://shac.unm.edu/">http://shac.unm.edu/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Information about health insurance</td>
<td>Health Insurance: All international students at UNM are required to have health insurance. Health Insurance requirements are here <a href="https://isss.unm.edu/students/health-care-and-insurance/health-insurance.html">https://isss.unm.edu/students/health-care-and-insurance/health-insurance.html</a> Medical care in the US is expensive and without insurance, you are responsible for the entire cost.</td>
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<tr>
<td>• If you get sick</td>
<td></td>
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<tr>
<td>• UNM Health Center and Mental Health</td>
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<tr>
<td>Personal/Adjustment Problems</td>
<td>Counseling Services: <a href="http://shac.unm.edu/services/mental-health/index.html">http://shac.unm.edu/services/mental-health/index.html</a> or International Advisor (GEO): <a href="https://isss.unm.edu/contact-isss/contact-isss.html">https://isss.unm.edu/contact-isss/contact-isss.html</a></td>
</tr>
<tr>
<td>Change to Another US School</td>
<td>International Advisor (GEO): Speak to an ISSS advisor during drop-in hours, email <a href="mailto:iadvisor@unm.edu">iadvisor@unm.edu</a> or set up an appointment at <a href="https://isss.unm.edu/contact-isss/contact-isss.html">https://isss.unm.edu/contact-isss/contact-isss.html</a> You will need an admission letter from the new school.</td>
</tr>
<tr>
<td>Visa and Travel Issues</td>
<td>International Advisor (GEO): Web info at: <a href="https://isss.unm.edu/students/immigration-travel/travel-requirements.html">https://isss.unm.edu/students/immigration-travel/travel-requirements.html</a> Speak to an international advisor during drop-in hours, email <a href="mailto:iadvisor@unm.edu">iadvisor@unm.edu</a>, or set up an appointment at <a href="https://isss.unm.edu/contact-isss/contact-isss.html">https://isss.unm.edu/contact-isss/contact-isss.html</a></td>
</tr>
<tr>
<td>Admission, Bursar, Registration</td>
<td>The “One Stop”: <a href="https://onestop.unm.edu/">https://onestop.unm.edu/</a></td>
</tr>
<tr>
<td>Campus Addresses and Phone Numbers</td>
<td>University On-line Directory: <a href="http://directory.unm.edu/">http://directory.unm.edu/</a> Log in with your net ID for full information</td>
</tr>
<tr>
<td></td>
<td>UNM Departmental Listing: <a href="http://www.unm.edu/depart.html">http://www.unm.edu/depart.html</a></td>
</tr>
</tbody>
</table>