<table>
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<th>FOR HELP WITH</th>
<th>CONTACT/REFERENCE</th>
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| **Academic Help** | **Schedule of Classes**: Examples of class delivery and full list of course offering for the current semester. [https://schedule.unm.edu/](https://schedule.unm.edu/)  
**Center for Academic Program Support (CAPS)**: [https://caps.unm.edu/](https://caps.unm.edu/)  
**UNM University Libraries**: [https://library.unm.edu/](https://library.unm.edu/)  
**UNM Canvas**: [https://canvas.unm.edu](https://canvas.unm.edu) |
| • Understanding how your course will be taught (online, hybrid, etc.)  
• Academic tutoring and academic services  
• UNM Library Services  
• UNM Canvas (Learning Platform) | **Academic Advisor / Department**  
Contact an international advisor if you cannot get help from your academic advisor, or if you change your program or think you may need to drop a course.  
**International Admissions at GEO** can answer questions about credit transfer, Amigo Scholarship and transcripts. |
| **Academic Issues** | **Details About a Specific Course**  
• Late assignments  
• Can’t understand a lecture  
• Questions re collaborating with other students |
| • Understanding degree requirements  
• Trouble with your professor  
• Changing majors  
• Requirements for graduating | **Contact Your Course Professor or Department** |
| **Graduate Student Resources** | **Community Activities**  
• Lobo Friend Program (GEO)  
• International Student Social Events  
• Trips |
| • Consultations, workshops, and academic help  
• Graduate degree pathways, academic integrity, and funding opportunities  
• Graduate student assistantships | **Lobo Friend**: [https://isss.unm.edu/programs-events/lobo-friends.html](https://isss.unm.edu/programs-events/lobo-friends.html)  
**Calendar of events**: [https://isss.unm.edu/programs-events/calendar-of-events.html](https://isss.unm.edu/programs-events/calendar-of-events.html) |
| **Graduate Studies Office**: [https://grad.unm.edu/home/](https://grad.unm.edu/home/)  
**Graduate Student Assistantships**: [https://grad.unm.edu/funding/employment-opportunities.html](https://grad.unm.edu/funding/employment-opportunities.html) | **OR Subscribe to the ISSS Team, UNM Global Community Facebook group, or UNMGlobal Instagram**  
**Recreational Services Getaway Adventures**: [https://recservices.unm.edu/outdoor-adventure-center/getaway_adventures.html](https://recservices.unm.edu/outdoor-adventure-center/getaway_adventures.html) |
| **Employment Permission** | **U.S. Federal Income Tax Issues**  
About tax taken from your pay: Payroll, pay@unm.edu or [https://payroll.unm.edu/](https://payroll.unm.edu/)  
About tax on scholarships/awards: Taxation, tax@unm.edu or [http://taxation.unm.edu/](http://taxation.unm.edu/)  
About tax filing for non-residents: Global Education Office (GEO) [https://isss.unm.edu/students/taxes/compliance.html](https://isss.unm.edu/students/taxes/compliance.html) |
| • Work On campus: Student employment/Work Study - international students are not eligible for “work study only” jobs (Graduate assistantships, see above)  
• Work off campus | **GEO – Work Rules for international Students**: [https://isss.unm.edu/students/work/and-rules.html](https://isss.unm.edu/students/work/and-rules.html)  
**On campus hourly jobs**: [https://unm.csod.com/ux/ats/careersite/18/home?c=unm&cfdd[0][id]=255&cfdd[0][options][0]=1917](https://unm.csod.com/ux/ats/careersite/18/home?c=unm&cfdd[0][id]=255&cfdd[0][options][0]=1917)  
**Student with SSN**: [http://stuemp.unm.edu/](http://stuemp.unm.edu/)  
**Student without SSN**: Please see GEO advisor for application letter  
*Contact Career Services* [https://career.unm.edu/](https://career.unm.edu/) regarding off campus job search information. |
| **Off-Campus Housing** | **Student Housing**: Information about accommodations for prospective and current residents: [http://housing.unm.edu/](http://housing.unm.edu/)  
**Residence Life**: Personal issues e.g., problems with your room or roommate, safety concerns, etc., contact your Resident Advisor (RA)  
**International Students Inc.** welcomes you to Albuquerque by offering several free services provided by ISI volunteers. Students must submit a completed Service Request form two weeks in advance of their expected arrival date. [https://www.isiabq.org/services.html](https://www.isiabq.org/services.html)  
**UNM Off-Campus Housing**: [http://och.unm.edu/](http://och.unm.edu/) |
| **On-Campus Housing** | **Problems with dorm room  
Problem with roommate  
Safety Concerns** |
| Medical Problems and Health Insurance | Student Health & Counseling (SHAC): [http://shac.unm.edu/](http://shac.unm.edu/)
Health Insurance: All international students at UNM are required to have health insurance. Health Insurance requirements are here [https://isss.unm.edu/students/health-care-and-insurance/health-insurance.html](https://isss.unm.edu/students/health-care-and-insurance/health-insurance.html) Medical care in the US is expensive and without insurance, you are responsible for the entire cost. |
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<td>Personal/Adjustment Problems</td>
<td>Counseling Services: <a href="http://shac.unm.edu/services/mental-health/index.html">http://shac.unm.edu/services/mental-health/index.html</a> or International Advisor (GEO): <a href="https://isss.unm.edu/contact-issss/contact-issss.html">https://isss.unm.edu/contact-issss/contact-issss.html</a></td>
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<tr>
<td>Change to Another US School</td>
<td>International Advisor (GEO): Speak to an ISSS advisor during drop-in hours, email <a href="mailto:iadvisor@unm.edu">iadvisor@unm.edu</a> or set up an appointment at <a href="https://isss.unm.edu/contact-issss/contact-issss.html">https://isss.unm.edu/contact-issss/contact-issss.html</a> You will need an admission letter from the new school.</td>
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| Visa and Travel Issues | International Advisor (GEO):
Web info at: [https://isss.unm.edu/students/immigration-travel/travel-requirements.html](https://isss.unm.edu/students/immigration-travel/travel-requirements.html) Speak to an international advisor during drop-in hours, email iadvisor@unm.edu, or set up an appointment at [https://isss.unm.edu/contact-issss/contact-issss.html](https://isss.unm.edu/contact-issss/contact-issss.html) |
| Admission, Bursar, Registration | The “One Stop”: [https://onestop.unm.edu/](https://onestop.unm.edu/) |
| Campus Addresses and Phone Numbers | University On-line Directory: [http://directory.unm.edu/](http://directory.unm.edu/) Log in with your net ID for full information
UNM Departmental Listing: [http://www.unm.edu/depart.html](http://www.unm.edu/depart.html) |